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#10/RCE/3623  
Lowman

<b>REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL</b>  Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of a utility or plant application filed on or after June 8, 1995	Application Number	09/474,643
	Filing Date	December 29, 1999
	First Named Inventor	Haynes
	Group Art Unit	3623
	Examiner Name	B. Van Doren
	Attorney Docket Number	19260-1800 (36968/211182)

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

**NOTE:** 37 C.F.R. § 1.114 is effective on May 29, 2000. If the above-identified application was filed prior to May 29, 2000, applicant may file a continued prosecution application (CPA) under 37 C.F.R. § 1.53(d) instead of a RCE to be eligible for the patent term adjustment provisions of the AIPA.

**1. Submission required under 37 C.F.R. § 1.114**

- a. ☐ Previously submitted
- i. ☐ Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on  
(Any unentered amendment(s) referred to above will be entered)
- ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on
- iii. ☐ Other
- b. ☒ Enclosed
- i. ☒ Amendment/Reply
- ii. ☐ Affidavit(s)/Declaration(s)
- iii. ☐ Information Disclosure Statement (IDS)
- iv. ☐ Other

**2. Miscellaneous**

- a. ☐ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c)  
for a period of \_\_\_\_\_ months. (Period of suspension shall not exceed 3 months; Fee under 37 C.F.R.  
§ 1.17(i) required)
- b. ☐ Other

**3. Fees** The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

- a. ☒ Check in the amount of \$1,116.00 is enclosed for the following fees:
- i. ☒ RCE fee under 37 C.F.R. § 1.17(e), REQUIRED when filing the RCE.
- ii. ☐ Extension of time fee under 37 C.F.R. 1.136 and 1.17.
- b. ☒ The Director is hereby authorized to charge any additional fees, or credit any overpayments, to  
Deposit Account No. 11-0855

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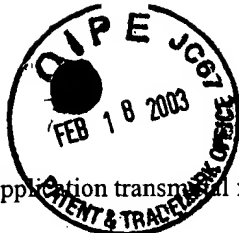
GROUP 3600

SIGNATURE OF APPLICANT, ATTORNEY OR AGENT REQUIRED		
Type Name	Brenda O. Holmes	Reg. No. 40,339
Signature	<i>Brenda O. Holmes</i>	Date February 18, 2003

CERTIFICATE OF MAILING OR TRANSMISSION		
I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail addressed to: Assistant Commissioner for Patents, Box RCE, Washington, DC 20231, on February 18, 2003		
Type Name	Brenda O. Holmes	
Signature	<i>Brenda O. Holmes</i>	Date February 18, 2003

02/21/2003 TTRAN1 00000070 09474643

01 FC:1801	750.00 OP
02 FC:1201	168.00 OP
03 FC:1202	198.00 OP

**FEE TRANSMITTAL**

Attorney Docket No. 19260-1800 (36968/211182)

This sheet accompanies a patent application transmittal for the following application:

Inventor(s): **Haynes et al.**  
Filing Date: **February 18, 2003**  
Title: **System and Method for Eliminating an Unnecessary Dispatch of a Service Technician**

The filing fee is calculated as shown below:

**1. FILING FEE:**

SMALL ENTITY			LARGE ENTITY	
FOR:	FEE	FEE PAID	FEE	FEE PAID
<input type="checkbox"/> UTILITY FILING FEE	\$375		\$750	
<input type="checkbox"/> DESIGN FILING FEE	\$165		\$330	
<input type="checkbox"/> PLANT FILING FEE	\$260		\$520	
<input type="checkbox"/> REISSUE FILING FEE	\$375		\$750	
<input type="checkbox"/> PROVISIONAL FILING FEE	\$80		\$160	
SUBTOTAL (1)		\$		

**2. CLAIMS:**

SMALL ENTITY				LARGE ENTITY		
FOR:	NO. FILED	NO. EXTRA	RATE	FEE	RATE	FEE
TOTAL CLAIMS	31 - 20 =	11	x 9 =		x 18 =	\$198
INDEP. CLAIMS	5 - 3 =	2	x 42 =		x 84 =	\$168
<input type="checkbox"/> MULTIPLE DEPENDENT CLAIM PRESENTED			+140 =		+280 =	
SUBTOTAL (2)				\$		\$366

**3. ADDITIONAL FEES:**

SMALL ENTITY			LARGE ENTITY	
FOR:	FEE	FEE PAID	FEE	FEE PAID
<input type="checkbox"/> LATE FILING, FEE OR OATH	\$65		\$130	
<input type="checkbox"/> NON-ENGLISH SPECIFICATION	\$130		\$130	
<input checked="" type="checkbox"/> OTHER RCE			\$750	\$750
SUBTOTAL (3)		\$		\$750

**TOTAL FILING FEES: \$1,116.00**A check is enclosed for the total amount: **\$1,116.00**☒ Charge any additional fees required under 37 C.F.R. 1.16 or 1.17 to Deposit Account 11-0855.

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By: Brenda O. Holmes  
Brenda O. Holmes, Attorney for Applicant  
Reg. No. 40,339

Date: February 18, 2003

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